

NOI VIETNAMESE EATERY

T&C / FAQ

A surcharge of 15% applies on bookings made on Public Holidays

Do I need to pay a deposit?

A deposit of \$20 per person is required to secure bookings for 20+. This includes children in the case a regular seat is required. Management reserves the right to allow other patrons to book the same tables despite any previous correspondences until a deposit is paid.

Payment can be processed over the phone any time after 4 pm. Alternatively, an invoice can be sent to your email with a hyperlink to pay. The deposit payment will be deducted from your final account.

Cancellations

Any late cancellation within 24 hours of your booking will result in any deposit paid to be forfeited. Late cancellation within 24 hours will incur a fee of \$40 per person for groups who have booked a table of 6 or more.

Can you split bills?

Yes. If you would like to evenly split the bill amongst your group, please let our friendly staff know. We do not allow itemise splits for groups larger than 7.

Are you a BYO Restaurant?

We have curated a great selection of wines and do not encourage BYO. If it's a special occasion, and your party wishes to bring a bottle in celebration, we'd be happy to accommodate. A corkage fee of \$25 per bottle applies. Please note there is a limit of 1 bottle per party of 3.

We don't want to do the tasting menu. Can we order A la carte?

A la carte ordering is not available for groups of 7+ adults. We do not make any exceptions for any adults regardless of any dietary requirements. The entire group is required to participate in our share menu in the case a booking is made and patrons agree to attend their reservation. Only children under the age of 12 are permitted to order separately from the menu.

What dietaries can you cater to?

We try our best to cater to all dietary requirements. The majority of our menu is gluten and dairy free. Send us an email if you have any questions.

Can I bring my own cake?

Yes. You are welcome to bring a cake and leave it in our fridge. The cake will be taken to your table after our desserts are served along with any serving ware and plates you require to help yourself at the table. In the case where you would prefer we portion and serve your cake individually, a cake service fee of \$3 per head will be charged.

PRIVATE FUNCTIONS

The Function Room

Adjacent to our main dining room is a dimly lit, cosy, and modern space with a flexible floorplan. Facilities for private music, projector, microphone if required.

Available for minimum 30 guests and maximum of 40 guests on Sunday - Thursday. Private use of the space requires a minimum spend of \$3000.

I can't meet the minimum spend. What should I do?

If a private function does not reach the minimum spend requirement, then the difference will be made up by a "Room Hire" fee.

Can I bring decorations?

Guests are welcome to bring in decorations that do not consist of confetti, glitter, and other similar loose materials. Please check access time with our venue before arriving if it is before your arranged booking time.

Do you host cocktail events?

No. Noi caters for sit down dinner events and does not facilitate cocktail style services.