

# NOI VIETNAMESE EATERY

## T&C / FAQ

All card payments have a 1.54% surcharge  
A surcharge of 15% applies on bookings made on Public Holidays

### Do I need to pay a deposit?

A deposit of \$20 per person is required to secure bookings for 20+. This includes children in the case a regular seat is required. Management reserves the right to allow other patrons to book the same tables despite any previous correspondences until a deposit is paid.

Payment can be processed over the phone any time after 4 pm. Alternatively, an invoice can be sent to your email with a hyperlink to pay. The deposit payment will be deducted from your final account.

### Cancellations

Any late cancellation within 24 hours of your booking will result in any deposit paid to be forfeited. Late cancellation within 24 hours will incur a fee of \$40 per person for groups who have booked a table of 6 or more.

### Can you split bills?

Yes. If you would like to evenly split the bill amongst your group, please let our friendly staff know. We do not allow itemise splits for groups larger than 7.

### Are you a BYO Restaurant?

A corkage fee of \$30 per bottle applies. Wine Only, no beers, no spirits

### Are you a traditional Vietnamese Restaurant?

Our menu features a modern approach and it is not a traditional Vietnamese Restaurant. We pride ourselves on pairing great Australian produce and cooking techniques with amazing Vietnamese flavours

### We don't want to do the tasting menu. Can we order A la carte?

A la carte ordering is not available for groups of 7+ adults. The entire group is required to participate in the same share menu. Agreement to these terms are assumed upon booking. Children under the age of 12 are encouraged to order separately from the menu. Please note extra food will not be served if children are seen sharing portions served in the feed me. Alternatively ask our staff about the 'Out by 7pm special' on open table. Where you may be able to book an early meal to be out by 7pm and exempt from the feed me requirements. Booking needs to be made through open table 'special experience tab'

### What dietaries can you cater to?

We try our best to cater to all dietary requirements. The majority of our menu is gluten and dairy free. Send us an email if you have any questions.

### Can I bring my own cake?

Yes. You are welcome to bring a cake. The cake will be taken to your table with your desserts and served along with any serving ware and plates you require to help yourself at the table. In the case where you would require we portion and serve your cake individually, a cake service fee of \$3 per head will be charged.

### Are Private Functions available?

The Function Room: Adjacent to our main dining room is a cosy and modern space with a flexible floorplan. Facilities available for private music, projector and microphone if required.

### What is your capacity and minimum spend?

Available for minimum 20 guests and maximum of 40 guests on Sunday - Thursday. Private use of the space requires a minimum spend of \$3000. Functions on Friday and Saturday are available after 7:30pm with minimum spend of \$5000.

### I can't meet the minimum spend. What should I do?

If a private function does not reach the minimum spend requirement, then the difference will be made up by a "Room Hire" fee.

### Can I bring decorations?

Guests are welcome to bring in decorations that do not consist of confetti, glitter, and other similar loose materials. Please check access time with our venue before arriving if it is before your arranged booking time.

### Do you host cocktail events?

No. Noi caters for sit down dinner events and does not facilitate cocktail style services.